

Privacy Policy.

Version as of 1.03.2023r

Whenever the word Netcloud24 appears in these regulations, it refers to the company NWMA Sp. z o.o. with its registered office In Karniowice, Mickiewicza 13, which is the owner of the domain www.netcloud24.com and provides services on it.

The administrator of your personal data is NWMA Sp. z o.o. with its registered office in Karniowice, ul. Mickiewicza 13, 32-544 Karniowice, entered into the register of Entrepreneurs of the National Court Register kept by the District Court for Kraków XII Commercial Division of the National Court Register KRS 0000862990, NIP 6282281064, REGON 387204211 Share capital of PLN 5,000.00.

Your personal data will be processed for the purpose of providing Netcloud24 services, which you have chosen based on the contract you have concluded with Netcloud24 and accepted the General Terms and Conditions and service regulations. Processing of your personal data for purposes other than service provision will only be possible after obtaining your prior consent, in which case the basis for data processing will be your consent.

We would also like to inform you that we use cookies on our websites. By using our online services without changing your browser settings, you consent to the use of cookies in accordance with this Privacy Policy.

On the Netcloud24 website, "cookies" are used. You can determine the conditions for storing or accessing your data by changing the "cookie" settings in your browser. The purpose of this Privacy Policy is to explain the purpose of using "cookies" on the Netcloud24 website and how the user can determine the conditions for using "cookies". By using this site, you consent to the use of "cookies" in accordance with this Privacy Policy.

1. WHAT ARE "cookies"?

A cookie is a small file containing a small amount of information that can be sent by websites through the user's browser. These files are saved on the user's device (e.g. computer, smartphone, tablet, etc.) while visiting certain websites. Cookies are used to store and retrieve information about the user's habits related to browsing the website or the device used by them, as well as to recognize the user based on this information. The data obtained through cookies may include the number of pages visited, the selected language, the city from which the user logged on to the website using the IP address, the frequency and repeatability of visits, the duration of the visit, the browser, the operator or the type of device on which the site was viewed.

2. WHAT FUNCTIONS DO "cookies" PERFORM?

"Cookies" can perform various functions. The basic ones are remembering user preferences and customizing the content of websites to their preferences. They also allow for the collection of statistics on visits to websites and enable the recommendation of content that is most suitable for the user.

3. FOR WHAT PURPOSE DO WE USE "cookies"?

Below we present the purposes for which we use "cookies" on our websites:

- a. Service configuration - "cookies" allow you to customize the settings of functions and services on the website to users' preferences,
- b. Authentication - "cookies" allow you to recognize a logged-in user, which allows displaying relevant information and functions on the website,
- c. Advertising - "cookies" allow you to display advertisements that are more interesting to users and personalize ads.
- d. Analysis and research on user behavior - "cookies" allow collecting information about users' preferences, which allows improving and developing products and services. Information is collected anonymously, without identifying the personal data of individual users, unless the user logs in to the Netcloud24 Customer Panel, and the settings of the user's end device allow such identification.



4. WHAT TYPES OF "cookies" DO WE USE?

On our websites, we use several types of cookies, which are divided according to various criteria:

- a. By duration - we use temporary (session) cookies that are deleted after closing the browser, and permanent cookies that remain on the user's device for a specified time or without a specified expiration time,
- b. By origin - we use both our own cookies and external cookies that come from partners we cooperate with,
- c. By impact on privacy - we use cookies necessary to enable the functionality of the site, the use of which does not involve tracking the user. Additionally, we use cookies to track user behavior, but we do not collect information that allows the identification of personal data of a specific user, unless the user logs in to the Netcloud24 Customer Panel or serwery.pl Customer Panel, and their end device settings allow for such identification.

5. DO WE USE "cookies" FROM THIRD PARTIES?

On our websites, we use "cookies" from third parties such as Google and Facebook, and other partners who run advertising campaigns for us. It is worth noting that the operation of some cookies from external partners may differ from our cookie policy. Therefore, we recommend familiarizing yourself with the information regarding these cookies available on our partners' websites. For example, for Google cookies, more information can be found at: <https://www.google.pl/intl/pl/policies/technologies/cookie/>, and for Facebook cookies at <http://www.facebook.com/help/cookie>.

6. HOW TO DELETE OR BLOCK "cookies"?

To delete or block "cookies", the user can change their web browser settings. The default settings usually allow for placing "cookies" on the user's end device. According to Art. 173 sec. 2 of the Telecommunications Law Act, not changing these settings after receiving information about "cookies" is considered as giving consent to their use on websites. To change settings in individual browsers, please refer to the configuration descriptions of "cookies" for Firefox, Google Chrome, Internet Explorer, Bing, or Safari. However, please note that deleting or blocking "cookies" may result in the non-functioning of some features of our websites.

7. COLLECTION OF OTHER DATA.

We also store other data on our servers than those obtained through "cookies". These are mainly IP addresses, the time of arrival of the request to our server, information about the type and version of the operating system and browser. Additionally, if the user is redirected to our website from another website, we collect information about the URL from which the redirection occurred.

8. DATA USAGE.

The collected data is primarily used to ensure the highest quality of service administration. They also serve to create statistics on how users use our service. Data obtained through "cookies" is not disclosed to third parties unless authorized by law and required by public authorities.

